Shan Tsen 205 16th Avenue, #10 San francisco CA 94118

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I dont know if this letter will have any effect your decion in letting residential customers choose a competitive provider for themselves, but I just want to let you know for the longest time, I was AT&Ts customer for my internet and phone services in my apartment. I was under their grip and there were no other choices until I heard about Sonic which installed my high speed internet (which AT&T never offer to me) and phone services with much cheaper month fees! When I had a problem and called Sonic, their customer service people and engineers were most courteous and helpful unlike those of AT&T. I was also surprised to find out that lots of my colleagues and friends have also switched to Sonic. The ones who dont have Sonic offered in their areas are praying that Sonic service would eventually reach them.

Americans always tout market economy and competition which incentivize innovation, better products and services.

Please consider your decision wisely and please dont let American consumers down.

Thank you.

Shan Tsen